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## Gone in a FLASH

Goodbye Adobe Flash Player... we will miss you

February 2021 saw the departure of one of the longest software contenders since the 1980's. Adobe Flash Player has been retired without a replacement software to fill the gap. Some work-a-rounds are possible however security is a major concern with the work a-rounds. For now, we will await the fate of adobe Flash.



*Tell us about your FLASH problems on our facebook group at:*

<http://facebook.com/groups/weldonpc>

## A New Service Initiative

Take a look at one of our latest projects!



# ScapeAndScrape.com

ScapeAndScrape.com is a source for you to connect with **Landscapers and snow scrapers**. With spring cleaning around the corner are you connected with the best, rated landscaper in town? Register today to start receiving bids on your lawn care needs. Visit [www.ScapeAndScrape.com](http://www.ScapeAndScrape.com)

## Windows Update Issues

A Microsoft Mishap

A Windows 10 Update is causing havoc across our Remote Managed Clients. It is even WORSE if you do not have our remote management service. A Microsoft Windows 10 Update, KB5000802, has caused printer issues which symptoms include jamming, blue screens, error messages and more. If you or someone you know has been effected by this issue please call **WeldonPC.com, 5829 Turney Road, Garfield Heights, Ohio 44125 (216) 475-6000.**

## Newsletter

Want our newsletters?

This newsletter is being distributed to over 6,500 people by email. It is available in store during normal business hours.

**You must request a mailed copy if you want in home delivery.**



Please call (216) 475-6000 and request to be added to our monthly newsletter delivery mailing.

Do you want to continue seeing this newsletter? Please email us at [Info@WeldonPC.com](mailto:Info@WeldonPC.com) and let us know!

**Digital Distribution**

If you would like to view this newsletter online visit [www.WeldonPC.com](http://www.WeldonPC.com)

## Recycling Program

Do you have e-waste at home or at work?



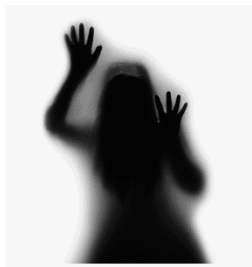
WeldonPC.com, 5829 Turney Road, Garfield Heights, Ohio 44125 is **accepting** e-waste and **unwanted electronics**. We are NOT accepting monitors that are shaped like a cube and we are not accepting inkjet printers due to leakage issues. We are accepting

ALL old phones, tablets, desktop computers and laptop computers. We ask that IF able please remove all data. IF you do NOT know how to please ask one of our staff members to "mark this device for wiping" so we can properly irradiate all data. Don't forget... You also will qualify for an in store credit good for any service.

## Managed Services Monthly Review

February 15, 2021 – March 15, 2021

WeldonPC.com has closed 4,972 alerts which is up from 4,445 last month alerts from Remotely Managed client computers. Our average time to close last month was an unimpressive **5 Hours and 51 Minutes** and is now a much happier **3 Hour 54 Minutes**. If you are a remote management client and are experiencing issues, please call us right away! (216) 475-6000. We apologize to everyone for the slow response time. Changes to keep your computers running in the 4 hour window have been made.



## Computer Inventory

Want to know what WeldonPC.com has?

Our computer inventory is now available LIVE at [www.WeldonPC.com/inventory](http://www.WeldonPC.com/inventory).

If you need a desktop, laptop, apple, pc or all in one visit our website for the up-to-date list.



## Managed Services

RMM Service = Remote Monitoring and Management



**Overview:** Imagine having an IT / Computer Repair Professional with you wherever you go. Problems get fixed by YOUR computer person rapidly.

**Protection:** You do not just get support, you also get data backup, anti-virus, computer sensor monitoring, printer monitoring, network monitoring. If the sensors for your monitoring tell us there is an issue, we will reach out right away.

**Cost:** For the cost of a pizza each month per computer, you are covered. No extra time billed. No hidden fee or scheme at play. You have a problem? We have you covered!

**COMPUTER PROBLEMS?**

(216) 475-0661

5829 Turney Road  
Garfield Heights, Ohio 44125

